

# MESI Warranty

## Reliable protection for your MESI mTABLET investment

### What is the MESI Warranty?

The MESI warranty ensures that your MESI mTABLET system is protected against hardware component defects under normal operating conditions, giving you confidence in your day-to-day clinical operations. It provides standard product coverage starting from the date of purchase. The purchase date is defined as the delivery date stated on the original invoice.



## Future-proof your MESI products



To make your MESI mTABLET system future-proof you can extend your warranty with a **1-year or 3-year plan**.



Our warranty extension options ensure up to **5 years of total coverage** ensuring continued protection beyond the standard warranty period and **predictable service coverage** over time.

**Warranty extensions are available exclusively at the time of initial system purchase.**

For full warranty terms, conditions, and coverage details, please refer to the Instructions for Use (IFU). You can find the IFU's on our website here: <https://mesimedical.com/support>



# Warranty period

## MESI mTABLET

MESI mTABLET unit	2 years
Battery of the MESI mTABLET unit	1 year
Docking station for the MESI mTABLET	2 years
AC/DC power adapter	1 year
MESI Charging plate unit (CS4)	2 years

## Accessories

Arm and ankle blood pressure cuffs	1 year
Toe pressure cuffs	1 year
TBP cable	90 days
ECG Patient cable	90 days
MESI ECG arm	1 year
Straessle ECG unit	1 year
SpO2 Sensors (EarClip, Wrap, FingerClip, SoftTip)	1 year

## MESI modules

MESI BP module	2 years
MESI TBP module	2 years
MESI ECG module	2 years
MESI SPIRO module	2 years
MESI TEMPERATURE (contact + IR)	2 years
MESI SpO2 module	2 years

## Mobility and storage

MESI mTABLET Vitals TROLLEY	2 years
MESI mTABLET TROLLEY	2 years
MESI Bag	1 year

## The standard warranty does not cover:

- > Disposable ECG electrodes, thermometer probe covers, or packaging
- > Torn or cut cables
- > Damage caused by liquid submersion or prolonged exposure to liquids or humidity
- > Short-circuit damage due to improper cleaning
- > Significant mechanical damage (e.g., impact or misuse)

## How to activate the warranty claim?

Submit the following to our MESI support team:


- > Valid proof of purchase (original invoice or purchase receipt)
- > Product identification details (serial number)


 +386 40 611 122


 support@mesimedical.com

MESI, Ltd.

Leskoškova cesta 11a  
1000 Ljubljana,  
Slovenia, EU

 info@mesimedical.com

 +386 1 620 34 87

 www.mesimedical.com



European production  
and development



EU Medical Device  
Regulations compliant



ISO 9001, ISO 27001  
and ISO 13485



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compliant